

Residents' update

24th September 2013

Resurfacing Works A319 Chertsey Road, Chobham **Commencing 1st October 2013**

Surrey County Council will be carrying out resurfacing works on the A319 Chertsey Road, Chobham between Home Farm Close and Old Chertsey Road. The resurfacing works will involve day time road closures and diversion between the hours of 09:00 – 16:30 commencing on the 1st October 2013.

Due to the nature of work being undertaken access to your properties will be severely restricted and could be subject to long delays. If you need vehicular access during the above period it may be advisable to find alternative parking arrangements away from the A319 Chertsey Road **during the above working times** otherwise please allow additional time for your journey.

How long will the works take?

The resurfacing works will commence on site from the 1st October to the 11th October 2013 under a road closure and diversion 09:00 16:30. (Not Including Weekends).

Please note all start and finish dates depend on weather and operational considerations

Why are the works taking place?

To provide a safer road for all users and prolong the life of the carriageway.

Will I still be able to access my home/business?

Access for residences will be maintained, **when safe to do so** but long delays are possible. Please take great care when passing these works for your safety and that of our operatives. Pedestrian segregation will be implemented during the works for your safety, please do not attempt to cross the carriageway and adhere to the warning signs **HOT SURFACE DO NOT CROSS**.

Please ensure that no cars are parked on the road during the surfacing works. Any vehicles obstructing the works will be removed.

Should we encounter difficulties during the permitted hours it may be essential to extend the working shift, should this be necessary we will endeavour to notify you at the earliest opportunity and thank you in advance for your cooperation. Please respect our workers space and safety by driving carefully and slowly through the roadworks. Feedback from our workers shows that too many drivers go too fast through roadworks. Everyone is entitled to a safe workplace.

You can help us by:

- Moving vehicles and obstructions when requested
- Observing traffic management relating to the works
- Allowing more time for your journey
- Telling us how we have done by completing the attached pre-paid card quoting Ref T1322 or alternatively visit the online feedback questionnaire at www.surreycc.gov.uk/roads and quoting reference number T1322

We promise to:

- Co-ordinate the works to cause you minimum disruption
- Manage traffic with measures such as temporary traffic lights
- Provide supervision during the work
- Ensure that sites are maintained in a clean, tidy and safe condition
- Always deliver a high standard of workmanship

Beware Bogus Callers

Surrey County Council does not permit its employees or contractors to undertake work on private property during the course of any scheme. If anyone offers such work they will not be a council approved contractor and should be treated with caution. Any scheme undertaken by a council approved contractor does not require cash payments

Cold calling doorstep traders offering to carry out home maintenance work such as driveway repairs and roofing are a problem in Surrey. These traders can be very persuasive and can intimidate you into agreeing to have work undertaken. The advice from Surrey Trading Standards Service is to say "NO" to all cold calling traders – Every Time. If they will not leave or you get into difficulties, you can call the Surrey Trading Standards Rapid Action Team via 08454 04 05 06. For further advice on dealing with cold calling traders, you can display a Trading Standards door sticker. Take a look at the web site at www.surreycc.gov.uk/stopcoldcallers for more details.

For further information call the Surrey County Council contact centre on 0300 200 1003, visit our website www.surreycc.gov.uk/roads